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Federal Regulatory Affairs



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November 4, 2009

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: GTE Open Network Architecture, CC Docket No. 92-256

Phase I; Installation and Maintenance Non Discrimination Reports CC Docket No. 88-2,

Implementation of Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, CC Docket No. 96-128

Dear Ms. Dortch:

Attached are the third quarter 2009 ONA Installation Maintenance and Parity Reports for Enhanced Services for Verizon East (former Bell Atlantic Operating Companies) and Verizon West (former GTE Telephone Operating Companies) being filed pursuant to FCC Orders in the above-styled dockets.

Please contact me should you have any questions.

5 Wagney

Very truly yours,

Attachment

INSTALLATION REPORT - ALL OTHER CUSTOMERS 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS		DATES MISSED	(DAYS)
********	*******	*****	**********	*******
CATEGORY 1				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	42698	891	2.09%	2.98
* PBX	2931	35	1.19%	3.96
* CENTREX	7328	62	0.85%	3.49
* WATS	0	0	0.00%	0.00
* Mobile	3885	8	0.21%	4.17
* Feature Group A	36	0	0.00%	6.89
* Foreign Exchange	5	0	0.00%	5.20
* Payphone Services	748	57	7.62%	10.26
TYPE B - CIRCUIT SWITCHED TRUNK				
* Feature Group B	5	0	0.00%	17.20
* Feature Group D	2887	21	0.73%	17.80
* DID (Line and Trunk)	0	0	0.00%	0.00
,				
CATEGORY 2 - PACKET SWITCHED				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
* Protection Alarm	145	0	0.00%	5.06
* Protective Relaying	0	0		0.00
* Control Circuit	14	0		5.79
		_	5,55,5	55
TYPE B - DEDICATED				
TELEGRAPH GRADE				
200 Mil				
* Telegraph Grade 75 Baud	1	0		5.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
* Voice - Non-Switched Line	1147	10	0.87%	6.40
* Voice - Switched Line	856	49		13.18
* Voice - Switched Trunk	98	1		7.60
* Voice & Tone - Radio Land Line	257	3		6.40
* Data Low Speed	571	0		7.87
* Basic Data & Voice	932	48		9.02

INSTALLATION REPORT - ALL OTHER CUSTOMERS 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS		PERCENT DUE	AVERAGE INTERVAL (DAYS)
*********	********			, ,
* Voice & Data - PSN Access Tie TRK	43	10	23.26%	10.07
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	1	0	0.00%	5.00
* Data Extension, Voice Grade Data	2	0	0.00%	6.00
* Protection Relay Voice Grade	18	1	5.56%	4.67
* Dedicated Voice Grade -	. 0	0	0.00%	0.00
Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
* Program Audio 200-3500HZ	2	0	0.00%	3.50
* Program Audio 100-5000 HZ	1	0	0.00%	5.00
* Program Audio 50-8000 HZ	6	0	0.00%	5.00
* Program Audio 50-15000 HZ	31	9	29.03%	13.29
TYPE E - DEDICATED VIDEO				
* TV Channel, One Way 15kHz Audio	164	3	1.83%	6.70
* TV Channel, One Way 5kHz Audio	0	0		0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
* Digital Voice Circuit	3	0	0.00%	4.33
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	65	0	0.00%	5.02
* Digital Data - 56kb/s	3289	146	4.44%	10.03
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	86378	4123	4.77%	15.05
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
* Dedicated Digital - 3.152 MBPS	0	. 0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	. 0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	23	0	0.00%	13.91
TYPE I - DEDICATED ALERT TRANSPORT	0	0	0.00%	0.00
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	0	0	0.00%	0.00

INSTALLATION REPORT - AFFILIATED ESP 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

CATEGORY 1 STATE	SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	AVERAGE INTERVAL
CATEGORY 1 ####################################		ORDERS	MISSED	DATES MISSED	(DAYS)
TYPE A - CIRCUIT SWITCHED LINE *Business Lines \$ 84626	**********	*******	******	********	******
*Business Lines	CATEGORY 1				
* Business Lines	15 10 cm 10 10 10 10 10 10 10 10 10 10 10 10 10				
* PBX * CENTREX * 2866 * 30 * 1.05% * 2.55 * WATS * 0 * 0 * 0 * Mobile * 15885 * 61 * 0.38% * 1.51 * Feature Group A * 0 * 0 * 0 * Foreign Exchange * 16 * 0 * 0 * 0 * 0 * 0 * Payphone Services * 70 * 0 * 0 * 0 * 0 * Feature Group B * 0 * 0 * 0 * 0 * 0 * 0 * Feature Group B * 0 * 0 * 0 * 0 * 0 * 0 * 0 * 0 * 0 * 0	TYPE A - CIRCUIT SWITCHED LINE				
* CENTREX 2866 30 1.05% 2.55 * WATS 0 0 0 0.00% 0.00 * Mobile 15885 61 0.38% 1.51 * Feature Group A 0 0 0 0.00% 0.00 * Foreign Exchange 16 0 0 0.00% 6.38 * Payphone Services 70 0 0.00% 6.17 TYPE B - CIRCUIT SWITCHED TRUNK		84626	1489	1.76%	1.93
*WATS					3.03
* Mobile				11111	
*Feature Group A 0 0 0.00% 0.00 *Foreign Exchange 16 0 0.00% 6.38 *Payphone Services 70 0 0.00% 6.17 TYPE B - CIRCUIT SWITCHED TRUNK		_	_		
* Foreign Exchange 16 0 0.00% 6.38 * Payphone Services 70 0 0 0.00% 6.17 TYPE B - CIRCUIT SWITCHED TRUNK					
* Payphone Services 70 0 0.00% 6.17 TYPE B - CIRCUIT SWITCHED TRUNK **Feature Group B 0 0 0.00% 65.50 **Feature Group D 2 0 0.00% 65.50 **DID (Line and Trunk) 0 0 0.00% 0.00 **CATEGORY 2 - PACKET SWITCHED ***Packet DDD Access Line 0 0 0.00% 0.00 **Packet Synch. Access Line 0 0 0.00% 0.00% **Packet Asynch. Access Line 0 0 0.00% 0.00% **CATEGORY 3 - TYPE A DEDICATED METALLIC ***Protective Relaying 0 0 0.00% 0.00 **Control Circuit 22 0 0.00% 4.45 TYPE B - DEDICATED **Telegraph Grade 75 Baud 1 0 0.00% 0.00 **Telegraph Grade 150 Baud 0 0 0.00% 0.00 **Telegraph Grade 150 Baud 1 0 0.00% 0.00 **Type C - DEDICATED VOICE GRADE ***Type C - DEDICATED VOICE GRADE ***Type C - DEDICATED VOICE GRADE ****Type C - DEDICATED VOICE GRADE ****Type C - DEDICATED VOICE GRADE *****Type C - DEDICATED VOICE GRADE ******Type C - DEDICATED VOICE GRADE *****Type C - DEDICATED VOICE GRADE *****Type C - DEDICATED VOICE GRADE ******Type C - DEDICATED VOICE GRADE ******Type C - DEDICATED VOICE GRADE ***********************************	•				
TYPE B - CIRCUIT SWITCHED TRUNK	•				
*Feature Group B	* Payphone Services	70	0	0.00%	6.17
* Feature Group D * DID (Line and Trunk) * DID (Line and Trunk) * DID (Line and Trunk) * DID (Line and Trunk) * Packet DDD Access Line * Packet DDD Access Line * Packet Synch. Access Line * Packet Synch. Access Line * O					
* Feature Group D * DID (Line and Trunk) * DID (Line and Trunk) * DID (Line and Trunk) * DID (Line and Trunk) * Packet DDD Access Line * Packet DDD Access Line * Packet Synch. Access Line * Packet Synch. Access Line * O	* Feature Group B	0	. 0	0.00%	0.00
* DID (Line and Trunk) 0 0 0.00% 0.00% 0.00 CATEGORY 2 - PACKET SWITCHED *** **Packet DDD Access Line 0 0 0.00% 0.00 ** Packet Synch. Access Line 0 0 0.00% 0.00 ** Packet Asynch. Access Line 0 0 0.00% 0.00 ** Packet Asynch. Access Line 0 0 0.00% 0.00 ** **CATEGORY 3 - TYPE A DEDICATED METALLIC *** **Protection Alarm 147 5 3.40% 6.12 ** Protective Relaying 0 0 0.00% 0.00 ** Control Circuit 22 0 0.00% 4.45 ** **TYPE B - DEDICATED ** **TYPE B - DEDICATED ** **Telegraph Grade 75 Baud 1 0 0.00% 7.00 ** **Telegraph Grade 150 Baud 0 0 0.00% 0.00 ** **Telegraph Grade 150 Baud 1 0 0.00% 0.00 ** **Telegraph Grade 150 Baud 0 0 0.00% 0.00 ** **Voice - Non-Switched Line 191 19 9.95% 9.52 ** **Voice - Switched Line 0 0 0.00% 0.00 ** **Voice - Switched Line 0 0 0.00% 0.00 ** **Voice - Switched Line 0 0 0.00% 0.00 ** **Voice - Switched Line 172 6 3.49% 5.44 ** **Data Low Speed 32 4 12.50% 5.91	·				
* Packet DDD Access Line	•	0	0		
* Packet DDD Access Line					
* Packet DDD Access Line 0 0 0.00% 0.00 * Packet Synch. Access Line 0 0 0.00% 0.00 * Packet Asynch. Access Line 0 0 0.00% 0.00 * Packet Asynch. Access Line 0 0 0.00% 0.00 * CATEGORY 3 - TYPE A DEDICATED METALLIC	CATEGORY 2 - PACKET SWITCHED				
* Packet Synch. Access Line 0 0 0.00% 0.00% 0.00 * Packet Asynch. Access Line 0 0 0 0.00% 0.00 * Packet Asynch. Access Line 0 0 0 0.00% 0.00 * Packet Asynch. Access Line 0 0 0 0.00% 0.00 * CATEGORY 3 - TYPE A DEDICATED METALLIC					
*Packet Asynch. Access Line 0 0 0.00% 0.00% CATEGORY 3 - TYPE A DEDICATED METALLIC	* Packet DDD Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A DEDICATED METALLIC	* Packet Synch. Access Line	0	0	0.00%	0.00
DEDICATED METALLIC ===================================	* Packet Asynch. Access Line	0	0	0.00%	0.00
DEDICATED METALLIC ===================================					
* Protection Alarm 147 5 3.40% 6.12 * Protective Relaying 0 0 0 0.00% 0.00 * Control Circuit 22 0 0.00% 4.45 TYPE B - DEDICATED TELEGRAPH GRADE					
* Protection Alarm * Protective Relaying * Protective Relaying * Control Circuit * Protective Relaying * Control Circuit * Control Circuit					
* Protective Relaying 0 0 0.00% 0.00 * Control Circuit 22 0 0.00% 4.45 TYPE B - DEDICATED TELEGRAPH GRADE		147	5	2 400/	6 12
* Control Circuit 22 0 0.00% 4.45 TYPE B - DEDICATED TELEGRAPH GRADE ===================================					
TYPE B - DEDICATED TELEGRAPH GRADE ====================================		-	_		
TELEGRAPH GRADE ====================================	Control Chount	2 0.20	v	0.0076	7.70
* Telegraph Grade 75 Baud 1 0 0.00% 7.00 * Telegraph Grade 150 Baud 0 0 0.00% 0.00 TYPE C - DEDICATED VOICE GRADE	TYPE B - DEDICATED				
* Telegraph Grade 75 Baud 1 0 0.00% 7.00 * Telegraph Grade 150 Baud 0 0 0.00% 0.00 TYPE C - DEDICATED VOICE GRADE	TELEGRAPH GRADE				
* Telegraph Grade 150 Baud 0 0 0.00% 0.00% TYPE C - DEDICATED VOICE GRADE **Voice - Non-Switched Line 191 19 9.95% 9.52 * Voice - Switched Line 0 0 0.00% 0.00 * Voice - Switched Trunk 0 0 0.00% 0.00 * Voice & Tone - Radio Land Line 172 6 3.49% 5.44 * Data Low Speed 32 4 12.50% 5.91					
TYPE C - DEDICATED VOICE GRADE	* Telegraph Grade 75 Baud	1	0	0.00%	7.00
* Voice - Non-Switched Line 191 19 9.95% 9.52 * Voice - Switched Line 0 0 0.00% 0.00 * Voice - Switched Trunk 0 0 0.00% 0.00 * Voice & Tone - Radio Land Line 172 6 3.49% 5.44 * Data Low Speed 32 4 12.50% 5.91	* Telegraph Grade 150 Baud	0	0	0.00%	0.00
* Voice - Non-Switched Line 191 19 9.95% 9.52 * Voice - Switched Line 0 0 0.00% 0.00 * Voice - Switched Trunk 0 0 0.00% 0.00 * Voice & Tone - Radio Land Line 172 6 3.49% 5.44 * Data Low Speed 32 4 12.50% 5.91					
* Voice - Switched Line 0 0 0.00% 0.00 * Voice - Switched Trunk 0 0 0.00% 0.00 * Voice & Tone - Radio Land Line 172 6 3.49% 5.44 * Data Low Speed 32 4 12.50% 5.91					
* Voice - Switched Trunk 0 0 0.00% 0.00 * Voice & Tone - Radio Land Line 172 6 3.49% 5.44 * Data Low Speed 32 4 12.50% 5.91	* Voice - Non-Switched Line	191	19	9.95%	9.52
* Voice & Tone - Radio Land Line 172 6 3.49% 5.44 * Data Low Speed 32 4 12.50% 5.91	* Voice - Switched Line	0	0	0.00%	0.00
* Data Low Speed 32 4 12.50% 5.91	* Voice - Switched Trunk	0	0	0.00%	0.00
	* Voice & Tone - Radio Land Line	172	6	3.49%	5.44
* Basic Data & Voice 352 39 11.08% 7.59	* Data Low Speed	32	4	12.50%	5.91
	* Basic Data & Voice	352	39	11.08%	7.59

INSTALLATION REPORT - AFFILIATED ESP 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL ORDERS		PERCENT DUE DATES MISSED	AVERAGE INTERVAL (DAYS)
**********	******	******	******	******
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	3	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	. 0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade -	0	0	0.00%	0.00
Telephoto & Facsimile				
TYPE D - DEDICATED PROGRAM AUDIO				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0		0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
* Digital Voice Circuit	4	1	25.00%	3.75
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	3	0	0.00%	6.00
* Digital Data - 9.6kb/s	25	1	4.00%	12.80
* Digital Data - 56kb/s	19	0	0.00%	3.26
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	563	25	4.44%	12.98
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0		0.00
* Dedicated Digital - 44.736 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 45 MBPS or >	2	0	0.00%	3.50
TYPE I - DEDICATED ALERT TRANSPORT	. 0	. 0	0.00%	0.00
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	0	0	0.00%	0.00

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(HOURS)
*************	*****	*******	******	******
CATEGORY 1				
			:	
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	29999	8588	28.63%	19.01
* PBX	93	28	30.11%	20.93
* CENTREX	1994	638	32.00%	20.01
* WATS	1	0	0.00%	195.00
* Mobile	1 N/A	1 N/A	100.00%	39.00
* Feature Group A	N/A 7	N/A 3	N/A 42.86%	N/A 24.57
* Foreign Exchange * Payphone Services	805	282	42.86% 35.03%	24.88
Payphone Services	603	202	33.03%	24.00
TYPE B - CIRCUIT SWITCHED TRUNK				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A		N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
DID (Zine and Trains)	14,71	14,7 (14,71	147.1
CATEGORY 2 - PACKET SWITCHED				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A		N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A		N/A
* Control Circuit	N/A	N/A		N/A
TYPE B - DEDICATED				
TELEGRAPH GRADE				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
TYPE C - DEDICATED VOICE GRADE				

* Voice - Non-Switched Line	N/A			N/A
* Voice - Switched Line	N/A			N/A
* Voice - Switched Trunk	N/A			N/A
* Voice & Tone - Radio Land Line	N/A			N/A
* Data Low Speed	∞ N/A			N/A
* Basic Data & Voice	N/A	N/A	N/A	N/A

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG) 2nd Quarter 2009 VERIZON EAST ONA REPORT

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(HOURS)
**************	******	********	******	******
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade -	N/A	N/A	N/A	N/A
Telephoto & Facsimile				
TYPE D - DEDICATED PROGRAM AUDIO				
	N/A	N/A	N/A	N/A
* Program Audio 200-3500HZ				
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
TYPE E - DEDICATED VIDEO				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
TYPE F - DEDICATED DIGITAL(64 kbps)				
	=	••••		
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A		
Dedicated Digital - 45 MBP3 of 2	N/A	IN/A	N/A	N/A
TYPE I - DEDICATED ALERT TRANSPORT		N/A	N/A	N/A
TYPE J - DEDICATED DERIVED CHANNEL		N/A	, N/A	N/A
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	N/A	N/A	N/A	N/A

3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG) marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP 2nd Quarter 2009 VERIZON EAST ONA REPORT

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(HOURS)
************	*****	*****	*******	*****
CATEGORY 1				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	89965	24436	27.16%	18.49
* PBX	1599	561	35.08%	23.44
* CENTREX	125333	32742	26.12%	17.03
* WATS	126	28	22.22%	43.26
* Mobile	19	4	21.05%	35.68
* Feature Group A	N/A	N/A	N/A	N/A
* Foreign Exchange	239	65	27.20%	20.84
* Payphone Services	1679	555	33.06%	72.13
TYPE B - CIRCUIT SWITCHED TRUNK				
* Feature Group B	N/A	N/A	N/A	N/A
* Feature Group D	N/A	N/A	N/A	N/A
* DID (Line and Trunk)	N/A	N/A	N/A	N/A
2.2 (2 a	11111			, was
CATEGORY 2 - PACKET SWITCHED				
* Packet DDD Access Line	N/A	N/A	N/A	N/A
* Packet Synch. Access Line	N/A	N/A	N/A	N/A
* Packet Asynch. Access Line	N/A	N/A	N/A	N/A
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
* Protection Alarm	N/A	N/A	N/A	N/A
* Protective Relaying	N/A	N/A	N/A	N/A
* Control Circuit	N/A	N/A	N/A	N/A
TYPE B - DEDICATED				
TELEGRAPH GRADE				
while hade hade some many many many many many many many many				
* Telegraph Grade 75 Baud	N/A	N/A	N/A	N/A
* Telegraph Grade 150 Baud	N/A	N/A	N/A	N/A
TYPE C - DEDICATED VOICE GRADE				
* Voice - Non-Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Line	N/A	N/A	N/A	N/A
* Voice - Switched Trunk	N/A	N/A	N/A	N/A
* Voice & Tone - Radio Land Line	N/A	N/A	N/A	N/A
* Data Low Speed	N/A	N/A	N/A	N/A

3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP 2nd Quarter 2009 VERIZON EAST ONA REPORT

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDER\$	MISSED	DATES MISSED	(HOURS)
***********	*****	*****	******	*****
* Voice & Data - PSN Access Tie TRK	N/A	N/A	N/A	N/A
* Voice & Data - SSN Access	N/A	N/A	N/A	N/A
* Voice & Data - SSN Intermach. TRK	N/A	N/A	N/A	N/A
* Data Extension, Voice Grade Data	N/A	N/A	N/A	N/A
* Protection Relay Voice Grade	N/A	N/A	N/A	N/A
* Dedicated Voice Grade -	N/A	N/A	N/A	N/A
Telephoto & Facsimile				
TYPE D - DEDICATED PROGRAM AUDIO				
* Program Audio 200-3500HZ	N/A	N/A	N/A	N/A
* Program Audio 100-5000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-8000 HZ	N/A	N/A	N/A	N/A
* Program Audio 50-15000 HZ	N/A	N/A	N/A	N/A
TYPE E - DEDICATED VIDEO				
* TV Channel, One Way 15kHz Audio	N/A	N/A	N/A	N/A
* TV Channel, One Way 5kHz Audio	N/A	N/A	N/A	N/A
TV Olialilies, Olie VVay Skilz Addio	11/75	NA	NA	N/A
TYPE F - DEDICATED DIGITAL(64 kbps)	=			
* Digital Voice Circuit	N/A	N/A	N/A	N/A
* Digital Data - 2.4kb/s	N/A	N/A	N/A	N/A
* Digital Data - 4.8kb/s	N/A	N/A	N/A	N/A
* Digital Data - 9.6kb/s	N/A	N/A	N/A	N/A
* Digital Data - 56kb/s	N/A	N/A	N/A	N/A
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	N/A	N/A	N/A	N/A
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
* Dedicated Digital - 3.152 MBPS	N/A	N/A	N/A	N/A
* Dedicated Digital - 6.312 MBPS	N/A	N/A		N/A
* Dedicated Digital - 44.736 MBPS	N/A	N/A		N/A
* Dedicated Digital - 45 MBPS or >	N/A	N/A		N/A
TYPE I - DEDICATED ALERT TRANSPORT	. N/A	N/A	N/A	N/A
TYPE J - DEDICATED DERIVED CHANNEL	. N/A	N/A	N/A	N/A
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	N/A	N/A	N/A	N/A

<*> Due dates are not assigned for Category 1, Type B through Category 4 which are marked N/A. See Maintenance Activities Without Due Dates Report.

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

		AVERAGE
SERVICE CATEGORY	TOTAL	INTERVAL
	ORDERS	(HOURS)
********	******	*******
CATEGORY 1		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	2	5.98
* PBX	152	23.39
* CENTREX	166	4.89
* WATS	2	2.98
* Mobile	0	0.00
* Feature Group A	1	12.53
* Foreign Exchange	23	5.65
* Payphone Services	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		

* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	17	7.10
CATEGORY 2 - PACKET SWITCHED		
######################################		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	0	0.00
CATEGORY 3 - TYPE A		
DEDICATED METALLIC		
* Protection Alarm	5	4.49
* Protective Relaying	10	0.98
* Control Circuit	8	4.22
TYPE B - DEDICATED		
TELEGRAPH GRADE		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
TYPE C - DEDICATED VOICE GRADE		

* Voice - Non-Switched Line	61	20.68
* Voice - Switched Line	118	6.19
* Voice - Switched Trunk	13	5.41
* Voice & Tone - Radio Land Line	4	3.05
* Data Low Speed	89	4.40
* Basic Data & Voice	270	5.21

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS 2nd Quarter 2009 VERIZON EAST ONA REPORT 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

		AVERAGE
SERVICE CATEGORY	TOTAL	INTERVAL
	ORDERS	(HOURS)
*************	***********	*******
* Voice & Data - PSN Access Tie TRK	8	10.29
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	4	5.42
* Protection Relay Voice Grade	26	7.71
* Dedicated Voice Grade -	0	0.00
Telephoto & Facsimile		
TYPE D - DEDICATED PROGRAM AUDIO		
* December 4 - 1/2 000 05001/7	•	
* Program Audio 200-3500HZ	0	0.00
* Program Audio 100-5000 HZ	4	2.18
* Program Audio 50-8000 HZ	1	4.40
* Program Audio 50-15000 HZ	- 0	0.00
TYPE E - DEDICATED VIDEO		
* TV Channel, One Way 15kHz Audio	6	2.69
* TV Channel, One Way 5kHz Audio	0	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)		
* Digital Voice Circuit	42	4.27
* Digital Data - 2.4kb/s	0	0.00
* Digital Data - 4.8kb/s	8	2.17
* Digital Data - 9.6kb/s	54	3.81
* Digital Data - 56kb/s	1812	4.56
TYPE G - DEDICATED HIGH CAPACITY		
DIGITAL (1.544 MBPS)		
* Dedicated Digital - 1.544 MBPS	46393	5.31
TYPE H - DEDICATED HIGH CAPACITY		
DIGITAL (>1.544 MBPS)		
* Dedicated Digital - 3.152 MBPS	0	0.00
* Dedicated Digital - 6.312 MBPS	7	3.78
* Dedicated Digital - 44.736 MBPS	837	2.87
* Dedicated Digital - 45 MBPS or >	27	5.17
TYPE I - DEDICATED ALERT TRANSPORT	0	0.00
TYPE J - DEDICATED DERIVED CHANNEL	0	0.00
CATEGORY 4 - DEDICATED NETWORK		
ACCESS LINK (DNAL)	0	0.00
######################################	v	3.00

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP 2nd Quarter 2009 VERIZON EAST ONA REPORT 3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

	,	AVERAGE
SERVICE CATEGORY	TOTAL	INTERVAL
*********	ORDERS	(HOURS)
CATEGORY 1		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	178	7.13
* PBX	2030	9.06
* CENTREX	1092	6.57
* WATS	6	1.81
* Mobile	0	0.00
* Feature Group A	119	6.98
* Foreign Exchange	503	7.63
* Payphone Services	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
* Feature Group B	0	0.00
* Feature Group D	0	0.00
* DID (Line and Trunk)	622	9.78
CATEGORY 2 - PACKET SWITCHED		
* Packet DDD Access Line	0	0.00
* Packet Synch. Access Line	0	0.00
* Packet Asynch. Access Line	3	3.72
CATEGORY 3 - TYPE A		
DEDICATED METALLIC		
* Protection Alarm	154	7.25
* Protective Relaying	89	8.86
* Control Circuit	369	154.03
TYPE B - DEDICATED		
TELEGRAPH GRADE		
=======================================		
* Telegraph Grade 75 Baud	0	0.00
* Telegraph Grade 150 Baud	0	0.00
TYPE C - DEDICATED VOICE GRADE		

* Voice - Non-Switched Line	545	8.13
* Voice - Switched Line	843	4.47
* Voice - Switched Trunk	34	10.98
* Voice & Tone - Radio Land Line	699	7.78
* Data Low Speed	2175	4.95
* Basic Data & Voice	477	5.66

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP 2nd Quarter 2009 VERIZON EAST ONA REPORT

3rd Quarter 2009 VERIZON EAST ONA REPORT (QTR AVG)

3rd Quarter 2009 VERIZON EAST ON	A REPORT (QTR AV	G)
SERVICE CATEGORY	TOTAL	INTERVAL
	ORDERS	(HOURS)
*********	******	******
* Voice & Data - PSN Access Tie TRK	9	4.88
* Voice & Data - SSN Access	0	0.00
* Voice & Data - SSN Intermach. TRK	0	0.00
* Data Extension, Voice Grade Data	92	6.07
* Protection Relay Voice Grade	23	5.98
* Dedicated Voice Grade -	0	0.00
Telephoto & Facsimile		
TYPE D - DEDICATED PROGRAM AUDIO		
* Program Audio 200-3500HZ	13	5.93
* Program Audio 100-5000 HZ	13	10.34
* Program Audio 50-8000 HZ	32	9.09
* Program Audio 50-15000 HZ	49	8.99
Program Addio 30-13000 HZ	45	0.99
TYPE E - DEDICATED VIDEO		
* TV Channel, One Way 15kHz Audio	136	6.36
* TV Channel, One Way 5kHz Audio	7	8.26
TYPE F - DEDICATED DIGITAL(64 kbps)		
* Digital Voice Circuit	474	7.53
* Digital Data - 2.4kb/s	957	5.01
* Digital Data - 4.8kb/s	6	1.14
* Digital Data - 9.6kb/s	290	7.76
* Digital Data - 56kb/s	10495	13.96
	10-100	10.50
TYPE G - DEDICATED HIGH CAPACITY		
DIGITAL (1.544 MBPS)		
======================================		
* Dedicated Digital - 1.544 MBPS	28951	5.86
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)		
* Dedicated Digital 2 452 MDD0		
* Dedicated Digital - 3.152 MBPS	87	3.18
* Dedicated Digital - 6.312 MBPS	43	2.12
* Dedicated Digital - 44.736 MBPS	862	8.00
* Dedicated Digital - 45 MBPS or >	343	5.07
TYPE I - DEDICATED ALERT TRANSPORT	0	0.00
TYPE J - DEDICATED DERIVED CHANNEL	0	0.00
CATEGORY 4 - DEDICATED NETWORK		
ACCESS LINK (DNAL)	0	0.00
=======================================	·	0.00

INSTALLATION REPORT - ALL OTHER CUSTOMERS 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(DAYS)
***********	******	*********	*******	******
CATEGORY 1				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	106	42	39.62%	29.08
* PBX	41	10	24.39%	6.78
* CENTREX	43	12	27.91%	14.37
* WATS	0	0	0.00%	0.00
* Mobile	0	0	0.00%	0.00
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	3	. 0	0.00%	1.00
TYPE B - CIRCUIT SWITCHED TRUNK				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	0	0	0.00%	0.00
(,	•	-	-	0.00
CATEGORY 2 - PACKET SWITCHED				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
	•			
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	1	0	0.00%	15.00
* Control Circuit	0	0	0.00%	0.00
TYPE B - DEDICATED				
TELEGRAPH GRADE				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
relegiaph erade for Edda	v	ū	0.0070	0.00
TYPE C - DEDICATED VOICE GRADE				
* Voice - Non-Switched Line	1	0	0.00%	9.00
* Voice - Switched Line	2	0		23.00
* Voice - Switched Trunk	0	0		0.00
* Voice & Tone - Radio Land Line	0	0		0.00
* Data Low Speed	0	0		0.00
* Basic Data & Voice	86	2		12.60
		_		

INSTALLATION REPORT - ALL OTHER CUSTOMERS 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(DAYS)
*********	**********	*******	********	******
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	. 0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade -	0	0	0.00%	0.00
Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
TYPE E - DEDICATED VIDEO				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)	=			
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	3	0	0.00%	9.00
* Digital Data - 56kb/s	268	9	3.36%	12.80
TYPE C. PEDICATED HIGH CARACITY				
TYPE G - DEDICATED HIGH CAPACITY				
DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	14810	306	2.07%	13.15
Dodioated Digital Tion Fill 10	14010	000	2.0170	10.10
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
=======================================				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	408	18	4.41%	25.35
* Dedicated Digital - 45 MBPS or >	69	1	1.45%	30.51
TYPE I - DEDICATED ALERT TRANSPORT	_	0	0.00%	0.00
TYPE J - DEDICATED DERIVED CHANNEL		0	0.00%	0.00
CATEGORY 4 - DEDICATED NETWORK		_		
ACCESS LINK (DNAL)	1	0	0.00%	15.00

INSTALLATION REPORT - AFFILIATED ESP 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL		PERCENT DUE	INTERVAL
***********	ORDERS		DATES MISSED	(DAYS)
CATEGORY 1	******************			************
=========				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	322	87	27.02%	73.50
* PBX	196	62	31.63%	22.52
* CENTREX	307	159	51.79%	57.90
* WATS	0	0	0.00%	0.00
* Mobile	0	0	0.00%	0.00
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	83	29	34.94%	9.82
TYPE B - CIRCUIT SWITCHED TRUNK				
* Feature Group B	0	. 0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	0	0	0.00%	0.00
2.2 (2)	·	·	0.00 /0	0.00
CATEGORY 2 - PACKET SWITCHED				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
=======================================				
* Protection Alarm	0	0	0.00%	0.00
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	0	0	0.00%	0.00
TYPE B - DEDICATED				
TELEGRAPH GRADE				
	_	_		
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
* Voice - Non-Switched Line	0	, 0	0.00%	0.00
* Voice - Switched Line	. 0	0	0.00%	0.00
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	8	0	0.00%	9.00
			•	-

INSTALLATION REPORT - AFFILIATED ESP 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(DAYS)
********	******	*******	*******	******
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade -	0	0	0.00%	0.00
Telephoto & Facsimile	0	0	0.00%	0.00
TYPE D - DEDICATED PROGRAM AUDIO				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	0	0	0.00%	0.00
* Program Audio 50-15000 HZ	0	0	0.00%	0.00
•				
TYPE E - DEDICATED VIDEO				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
* Digital Voice Circuit	0	0	0.00%	0.00
* Digital Data - 2.4kb/s	0	0	0.00%	0.00
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	3	0	0.00%	7.67
* Digital Data - 56kb/s	21	1	4.76%	14.45
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	1917	81	4.23%	15.77
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	0			0.00
* Dedicated Digital - 44.736 MBPS	82			24.91
* Dedicated Digital - 45 MBPS or >	19			22.05
TYPE I - DEDICATED ALERT TRANSPORT		0	0.00%	0.00
TYPE J - DEDICATED DERIVED CHANNEL		0	0.00%	0.00
CATEGORY 4 - DEDICATED NETWORK				
ACCESS LINK (DNAL)	0	0	0.00%	0.00

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(HOURS)
********	**********	******	*******	******
CATEGORY 1				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	4202	1347	32.06%	45.92
* PBX	695	168	24.17%	14.93
* CENTREX	0	0	0.00%	0.00
* WATS	0	0	0.00%	0.00
* Mobile	75	44	58.67%	4.92
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	130	86	66.15%	6.24
TYPE B - CIRCUIT SWITCHED TRUNK				
* Factoria Crown B	0	0	0.00%	0.00
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	99	47	47.47%	4.62
* DID (Line and Trunk)	99	47	41.41%	4.02
CATEGORY 2 - PACKET SWITCHED				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	29806	3748	12.57%	42.43
CATECODY 2 TYPE A				
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
	14	9	64.29%	12.81
* Protection Alarm * Protective Relaying	14	0	0.00%	2.68
* Control Circuit	61	38	62.30%	7.51
Control Circuit	01	30	02.30 %	7.01
TYPE B - DEDICATED				
TELEGRAPH GRADE				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	0	0	0.00%	0.00
TVDE O DEDICATED VOICE ODADE				
TYPE C - DEDICATED VOICE GRADE				
* Voice - Non-Switched Line	18	7	38.89%	4.29
* Voice - Switched Line	19	11	57.89%	6.57
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	637	299	46.94%	4.89
	= -	-		

MAINTENANCE ACTIVITIES WITH DUE DATES - ALL OTHER CUSTOMERS 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(HOURS)
************	*******			******
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	0	0	0.00%	0.00
* Protection Relay Voice Grade	0	0	0.00%	0.00
* Dedicated Voice Grade -	0	0	0.00%	0.00
Telephoto & Facsimile				
TYPE D - DEDICATED PROGRAM AUDIO				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	0	0	0.00%	0.00
* Program Audio 50-8000 HZ	11	7	63.64%	9.70
* Program Audio 50-15000 HZ	2	2	100.00%	9.29
TYPE E - DEDICATED VIDEO				
	_	_		
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
* Digital Voice Circuit	77	49	63.64%	7.16
* Digital Data - 2.4kb/s		1	100.00%	11.00
* Digital Data - 4.8kb/s	0	. 0	0.00%	0.00
* Digital Data - 9.6kb/s	14	9	64.29%	3.59
* Digital Data - 56kb/s	1526	605	39.65%	3.50
TYPE G - DEDICATED HIGH CAPACITY				
DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	18146	8008	44.13%	3.78
TYPE H - DEDICATED HIGH CAPACITY				
DIGITAL (>1.544 MBPS)				
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 5.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 44.736 MBPS	183	77	42.08%	3.53
* Dedicated Digital - 45 MBPS or >	69	28	40.58%	3.15
Dedicated Digital - 43 Mbi 3 of 2	03	20	40.30 /8	5.15
TYPE I - DEDICATED ALERT TRANSPORT	0	0	0.00%	0.00
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
CATECORY 4 DEDICATED NETWORK				
CATEGORY 4 - DEDICATED NETWORK	4	4	400 000/	5.11
ACCESS LINK (DNAL)	4	4	100.00%	3.11

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

				AVERAGE
SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	INTERVAL
	ORDERS	MISSED	DATES MISSED	(HOURS)
***********	**********	******	*******	******
CATEGORY 1				
========				
TYPE A - CIRCUIT SWITCHED LINE				
* Business Lines	4546	1976	43.47%	47.87
* PBX	5763	2467	42.81%	41.32
* CENTREX	0	0	0.00%	0.00
* WATS	1	1	100.00%	17.73
* Mobile	22	6	27.27%	4.28
* Feature Group A	0	0	0.00%	0.00
* Foreign Exchange	94	59	62.77%	6.02
TYPE B - CIRCUIT SWITCHED TRUNK				
* Feature Group B	0	0	0.00%	0.00
* Feature Group D	0	0	0.00%	0.00
* DID (Line and Trunk)	31	18	58.06%	5.35
CATEGORY 2 - PACKET SWITCHED				
* Packet DDD Access Line	0	0	0.00%	0.00
* Packet Synch. Access Line	0	0	0.00%	0.00
* Packet Asynch. Access Line	0	0	0.00%	0.00
CATEGORY 3 - TYPE A				
DEDICATED METALLIC				
* Protection Alarm	6	4	66.67%	10.20
* Protective Relaying	0	0	0.00%	0.00
* Control Circuit	44	23	52.27%	7.36
TYPE B - DEDICATED				
TELEGRAPH GRADE				
* Telegraph Grade 75 Baud	0	0	0.00%	0.00
* Telegraph Grade 150 Baud	٠,	•	0.00%	0.00
relegiaph Grade 130 Badd	U	U	0.00%	0.00
TYPE C - DEDICATED VOICE GRADE				
* Voice - Non-Switched Line	0	0	0.00%	0.00
* Voice - Switched Line	. 7	6	85.71%	6.61
* Voice - Switched Trunk	0	0	0.00%	0.00
* Voice & Tone - Radio Land Line	0	0	0.00%	0.00
* Data Low Speed	0	0	0.00%	0.00
* Basic Data & Voice	440	203	46.14%	4.30

MAINTENANCE ACTIVITIES WITH DUE DATES - AFFILIATED ESP 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL	DUE DATES	PERCENT DUE	AVERAGE INTERVAL
SERVICE GALLOCKI	ORDERS	MISSED	DATES MISSED	(HOURS)
*********	**********	******	********	******
* Voice & Data - PSN Access Tie TRK	0	0	0.00%	0.00
* Voice & Data - SSN Access	0	0	0.00%	0.00
* Voice & Data - SSN Intermach. TRK	0	0	0.00%	0.00
* Data Extension, Voice Grade Data	3	1	33.33%	10.34
* Protection Relay Voice Grade	2	1	50.00%	6.93
* Dedicated Voice Grade -	0	0	0.00%	0.00
Telephoto & Facsimile				
TYPE D - DEDICATED PROGRAM AUDIO				
* Program Audio 200-3500HZ	0	0	0.00%	0.00
* Program Audio 100-5000 HZ	2	1	50.00%	3.54
* Program Audio 50-8000 HZ	2	1	50.00%	5.58
* Program Audio 50-15000 HZ	. 6	5	83.33%	4.24
TYPE E - DEDICATED VIDEO				
* TV Channel, One Way 15kHz Audio	0	0	0.00%	0.00
* TV Channel, One Way 5kHz Audio	0	0	0.00%	0.00
TYPE F - DEDICATED DIGITAL(64 kbps)				
* Digital Voice Circuit	6	4	66.67%	9.37
* Digital Data - 2.4kb/s	1	0	0.00%	1.67
* Digital Data - 4.8kb/s	0	0	0.00%	0.00
* Digital Data - 9.6kb/s	1	0	0.00%	0.30
* Digital Data - 56kb/s	236	97	41.10%	4.24
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)				
* Dedicated Digital - 1.544 MBPS	3397	1542	45.39%	3.89
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS)				
* Dedicated Digital - 2 152 MPDS	^	^	0.000/	0.00
* Dedicated Digital - 3.152 MBPS	0	0	0.00%	0.00
* Dedicated Digital - 6.312 MBPS	62		0.00%	0.00
* Dedicated Digital - 44.736 MBPS * Dedicated Digital - 45 MBPS or >	12	28 7	45.16%	4.01
Dedicated Digital - 45 MBFS of 2	12	•	58.33%	3.63
TYPE I - DEDICATED ALERT TRANSPORT	0	0	0.00%	0.00
TYPE J - DEDICATED DERIVED CHANNEL	0	0	0.00%	0.00
CATEGORY 4 - DEDICATED NETWORK				
ACCESS LINK (DNAL)	1	0	0.00%	5.73

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

		AVERAGE
SERVICE CATEGORY	TOTAL	INTERVAL
	ORDERS	(HOURS)
**********	******	***********
CATEGORY 1		
200 MM COST COST COST COST COST COST COST COST		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA	NA
TYPE B - CIRCUIT SWITCHED TRUNK		
* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
CATEGORY 2 - PACKET SWITCHED		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
CATEGORY 3 - TYPE A		
DEDICATED METALLIC		
	NA	NA NA
* Protection Alarm	NA NA	NA NA
* Protective Relaying * Control Circuit	NA NA	NA NA
Control Circuit	NA	NA
TYPE B - DEDICATED		
TELEGRAPH GRADE		
* Telegraph Grade 75 Baud	NA	· NA
* Telegraph Grade 150 Baud	NA	NA
TYPE C - DEDICATED VOICE GRADE		
* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA.	NA
* Basic Data & Voice	NA	NA NA

MAINTENANCE ACTIVITY WITHOUT DUE DATE - ALL OTHER CUSTOMERS 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY ORDERS (HOURS) **Voice & Data - PSN Access Tie TRK NA **Voice & Data - SSN Access NA Data - SSN Access NA **Data - SSN Access NA Data - SPN Access NA **Data - SPN Access NA Data - SPN Access NA **Data - SPN Access NA **Data - SPN Access NA Data - SPN Access NA NA **Protection Relay Voice Grade Data NA Dedicated Voice Grade NA Dedicated Voice Grade **Program Audio 200-3500HZ **Program Audio 50-8000 HZ NA **Program Audio 50-8000 HZ NA **Program Audio 50-8000 HZ NA **Program Audio 50-15000 HZ NA **Program Audio 50-15000 HZ NA **TYPE E - DEDICATED VIDEO **** **TY Channel, One Way 15kHz Audio NA TYPE F - DEDICATED DIGITAL(64 kbps) **** **Digital Data - 2.4kb/s NA **Digital Data - 2.4kb/s NA **Digital Data - 3.6kb/s NA **Digital Data - 3.6kb/s NA **Digital Data - 56kb/s NA **Digital Data - 50kb/s NA **NA **Digital Data - 50kb/s NA **NA **Digital Data - 50kb/s NA **NA **NA **NA **Program Audio 50kb/s NA **NA **NA **NA **NA **NA **NA **NA **NA **NA **Digital Data - 50kb/s NA NA **NA **NA			AVERAGE
*Voice & Data - PSN Access Tie TRK NA NA *Voice & Data - SSN Access NA NA *Voice & Data - SSN Access NA NA *Voice & Data - SSN Intermach. TRK NA NA *Data Extension, Voice Grade Data NA NA *Protection Relay Voice Grade NA NA *Protection Relay Voice Grade NA NA *Protection Relay Voice Grade NA NA *Telephoto & Facsimile **TYPE D - DEDICATED PROGRAM AUDIO** ***Program Audio 200-3500HZ NA NA NA *Program Audio 50-8000 HZ NA NA NA *Program Audio 50-8000 HZ NA NA NA *Program Audio 50-15000 HZ NA NA NA *Program Audio 50-15000 HZ NA NA NA **Program Audio 50-15000 HZ NA NA NA **TYPE E - DEDICATED VIDEO** ***TY Channel, One Way 15kHz Audio NA NA NA **TY Channel, One Way 15kHz Audio NA NA NA **TYPE F - DEDICATED DIGITAL(64 kbps)** ***Digital Data - 2.4kb/s NA NA NA **Digital Data - 9.6kb/s NA NA NA **Digital Data - 5.6kb/s NA NA NA NA **Digital Data - 5.6kb/s NA NA NA NA **Digital Data - 5.6kb/s NA	SERVICE CATEGORY	TOTAL	INTERVAL
* Voice & Data - PSN Access Tie TRK * Voice & Data - SSN Access NA * Voice & Data - SSN Intermach. TRK NA * Voice & Data - SSN Intermach. TRK NA * Pote Date Extension, Voice Grade Data NA * Protection Relay Voice Grade Data NA * Protection Relay Voice Grade NA * Dedicated Voice Grade - Telephoto & Facsimile ** * Program Audio 200-3500HZ * Program Audio 100-5000 HZ * Program Audio 50-4500HZ * Program Audio 50-4500HZ * NA * Program Audio 50-8000 HZ * NA * Program Audio 50-15000 HZ * NA * NA * Program Audio 50-15000 HZ * NA * NA * Program Audio 50-15000 HZ * NA * NA * Program Audio 50-15000 HZ * NA * NA * Program Audio 50-15000 HZ * NA * NA * NA * Program Audio 50-15000 HZ * NA * NA * NA * Program Audio 50-15000 HZ * NA * NA * NA * NA * NA * Program Audio 50-15000 HZ * NA * TYPE F - DEDICATED VIDEO **** *** *** *** *** *** ** *		ORDERS	(HOURS)
* Voice & Data - SSN Access * Voice & Data - SSN Intermach. TRK * Voice & Data - SSN Intermach. TRK * NA * Voice & Data - SSN Intermach. TRK * NA * Data Extension, Voice Grade Data * NA * Protection Relay Voice Grade * NA * Dedicated Voice Grade - * NA * NA * Dedicated Voice Grade - * NA * NA * Program Audio 200-3500HZ * NA * Program Audio 100-5000 HZ * NA * Program Audio 50-8000 HZ * NA * Program Audio 50-15000 HZ * NA * Program Audio 50-15000 HZ * NA * Program Audio 50-15000 HZ * NA * TYC Channel, One Way 15kHz Audio * TV Channel, One Way 5kHz Audio * NA * TYC Channel, One Way 5kHz Audio * NA * Digital Data - 2.4kb/s * NA * Digital Data - 2.4kb/s * NA * Digital Data - 2.4kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 56kb/s * NA * Digital Data - 56kb/s * NA * Dedicated Digital - 1.544 MBPS) ** * Dedicated Digital - 3.152 MBPS * NA * Dedicated Digital - 6.312 MBPS * NA * Dedicated Digital - 6.312 MBPS * NA * Dedicated Digital - 4.546 MBPS * NA * NA * Dedicated Digital - 4.546 MBPS * NA * NA * Dedicated Digital - 4.546 MBPS * NA * NA * Dedicated Digital - 4.560 MBPS * NA * NA * Dedicated Digital - 4.560 MBPS * NA * NA * Dedicated Digital - 4.560 MBPS * NA * NA * Dedicated Digital - 4.560 MBPS * NA * NA * Dedicated Digital - 4.560 MBPS * NA	*****	******	*********
* Voice & Data - SSN Intermach. TRK	* Voice & Data - PSN Access Tie TRK	NA	NA
* Data Extension, Voice Grade Data	* Voice & Data - SSN Access	NA	NA
* Protection Relay Voice Grade NA NA NA * Dedicated Voice Grade NA NA NA * Dedicated Voice Grade NA	* Voice & Data - SSN Intermach. TRK	NA	NA
* Dedicated Voice Grade - Telephoto & Facsimile TYPE D - DEDICATED PROGRAM AUDIO ***** ***Program Audio 200-3500HZ NA	* Data Extension, Voice Grade Data	NA	NA
Telephoto & Facsimile TYPE D - DEDICATED PROGRAM AUDIO	* Protection Relay Voice Grade	NA .	NA
TYPE D - DEDICATED PROGRAM AUDIO	* Dedicated Voice Grade -	NA	NA
* Program Audio 200-3500HZ NA NA NA Program Audio 100-5000 HZ NA NA NA Program Audio 100-5000 HZ NA NA NA Program Audio 50-8000 HZ NA NA NA Program Audio 50-15000 HZ NA NA NA NA Program Audio 50-15000 HZ NA NA NA NA Program Audio 50-15000 HZ NA	Telephoto & Facsimile		
* Program Audio 200-3500HZ NA NA * Program Audio 100-5000 HZ NA NA * Program Audio 50-8000 HZ NA NA NA * Program Audio 50-8000 HZ NA NA NA * Program Audio 50-15000 HZ NA NA NA * Program Audio 50-15000 HZ NA NA NA * Program Audio 50-15000 HZ NA NA NA * TYPE E - DEDICATED VIDEO			
* Program Audio 50-8000 HZ NA NA NA * Program Audio 50-15000 HZ NA NA NA * Program Audio 50-15000 HZ NA NA NA * TYPE E - DEDICATED VIDEO ** TV Channel, One Way 15kHz Audio NA NA NA NA * TV Channel, One Way 5kHz Audio NA		NA	NA
* Program Audio 50-15000 HZ TYPE E - DEDICATED VIDEO **** ***TV Channel, One Way 15kHz Audio	* Program Audio 100-5000 HZ	NA	NA
TYPE E - DEDICATED VIDEO **TV Channel, One Way 15kHz Audio NA NA NA **TV Channel, One Way 5kHz Audio NA NA NA NA **TV Channel, One Way 5kHz Audio NA	* Program Audio 50-8000 HZ	NA	NA
* TV Channel, One Way 15kHz Audio NA NA NA TV Channel, One Way 5kHz Audio NA NA NA NA NA TV Channel, One Way 5kHz Audio NA	* Program Audio 50-15000 HZ	NA	NA
* TV Channel, One Way 15kHz Audio			
* TV Channel, One Way 5kHz Audio NA TYPE F - DEDICATED DIGITAL (64 kbps) **Digital Voice Circuit NA **Digital Data - 2.4kb/s NA **Digital Data - 4.8kb/s NA **Digital Data - 9.6kb/s NA **Digital Data - 9.6kb/s NA **Digital Data - 56kb/s NA **NA **Dedicated Digital - 1.544 MBPS **Dedicated Digital - 1.544 MBPS **Dedicated Digital - 3.152 MBPS **Dedicated Digital - 6.312 MBPS **Dedicated Digital - 6.312 MBPS **Dedicated Digital - 44.736 MBPS **Dedicated Digital - 44.736 MBPS NA **Dedicated Digital - 45 MBPS or > NA **TYPE I - DEDICATED ALERT TRANSPC NA **TYPE J - DEDICATED DERIVED CHANN NA **CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA **NA **NA		NA	N A
TYPE F - DEDICATED DIGITAL (64 kbps)	•		
* Digital Voice Circuit * Digital Data - 2.4kb/s * NA * Digital Data - 2.4kb/s * NA * Digital Data - 4.8kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 56kb/s * NA * Dedicated Digital - 1.544 MBPS * NA * Dedicated Digital - 1.544 MBPS * NA * Dedicated Digital - 3.152 MBPS * NA * Dedicated Digital - 6.312 MBPS * NA * Dedicated Digital - 44.736 MBPS * NA * Dedicated Digital - 45 MBPS or > * NA * Dedicated Digital - 45 MBPS or > * NA * TYPE I - DEDICATED ALERT TRANSPC * NA * NA * TYPE J - DEDICATED DERIVED CHANN * NA * NA * NA * NA * CATEGORY 4 - DEDICATED NETWORK * ACCESS LINK (DNAL) * NA	IV Chamel, One way 3km2 Addio	170	NA.
* Digital Voice Circuit * Digital Data - 2.4kb/s * Digital Data - 2.4kb/s * Digital Data - 4.8kb/s * NA * Digital Data - 4.8kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 56kb/s * NA * Dedicated Digital - 1.544 MBPS * Dedicated Digital - 1.544 MBPS * NA * Dedicated Digital - 3.152 MBPS * NA * Dedicated Digital - 6.312 MBPS * NA * Dedicated Digital - 44.736 MBPS * NA * Dedicated Digital - 45 MBPS or > * NA * TYPE I - DEDICATED ALERT TRANSPC * NA * TYPE J - DEDICATED DERIVED CHANN * TYPE J - DEDICATED DERIVED CHANN * NA * NA * NA * NA * CATEGORY 4 - DEDICATED NETWORK * ACCESS LINK (DNAL) * NA *	TYPE F - DEDICATED DIGITAL(64 kbps)		
* Digital Data - 2.4kb/s * Digital Data - 4.8kb/s * NA * Digital Data - 4.8kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 9.6kb/s * NA * Digital Data - 56kb/s * NA * Dedicated Digital - 1.544 MBPS) * Dedicated Digital - 1.544 MBPS * NA * Dedicated Digital - 3.152 MBPS * NA * Dedicated Digital - 6.312 MBPS * NA * Dedicated Digital - 44.736 MBPS * NA * Dedicated Digital - 45 MBPS or > * NA * TYPE I - DEDICATED ALERT TRANSPC * NA * TYPE J - DEDICATED DERIVED CHANN * NA * NA * CATEGORY 4 - DEDICATED NETWORK * ACCESS LINK (DNAL) * NA * N		:	
* Digital Data - 4.8kb/s * Digital Data - 9.6kb/s * Digital Data - 9.6kb/s * Digital Data - 56kb/s NA * Dedicated Digital - 1.544 MBPS NA * Dedicated Digital - 3.152 MBPS NA * Dedicated Digital - 6.312 MBPS NA * Dedicated Digital - 44.736 MBPS NA * Dedicated Digital - 45 MBPS or > NA * Dedicated Digital - 45 MBPS or > NA * TYPE I - DEDICATED ALERT TRANSPC NA * TYPE J - DEDICATED DERIVED CHANN * DEDICATED DERIVED CHANN * DEDICATED DERIVED CHANN * CATEGORY 4 - DEDICATED NETWORK * ACCESS LINK (DNAL) NA * NA	* Digital Voice Circuit	NA	NA
* Digital Data - 9.6kb/s * Digital Data - 56kb/s NA NA * Digital Data - 56kb/s NA NA * Digital Data - 56kb/s NA * Digital (1.544 MBPS) * Dedicated Digital - 1.544 MBPS NA * Dedicated Digital - 3.152 MBPS NA * Dedicated Digital - 3.152 MBPS NA * Dedicated Digital - 6.312 MBPS NA * Dedicated Digital - 44.736 MBPS NA * Dedicated Digital - 45 MBPS or > NA * TYPE I - DEDICATED ALERT TRANSPC * DEDICATED DERIVED CHANN * DEDICATED DERIVED CHANN * DEDICATED DERIVED CHANN * DEDICATED NETWORK * ACCESS LINK (DNAL) NA NA NA NA NA NA NA NA NA N	* Digital Data - 2.4kb/s	NA	NA
* Digital Data - 56kb/s NA TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS) * Dedicated Digital - 1.544 MBPS NA NA TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) * Dedicated Digital - 3.152 MBPS NA * Dedicated Digital - 6.312 MBPS NA * Dedicated Digital - 44.736 MBPS NA * Dedicated Digital - 45 MBPS or > NA TYPE I - DEDICATED ALERT TRANSPC TYPE J - DEDICATED DERIVED CHANN TYPE J - DEDICATED DERIVED CHANN CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA NA NA NA NA NA NA NA N	* Digital Data - 4.8kb/s	NA	NA
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS) * Dedicated Digital - 1.544 MBPS NA TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) * Dedicated Digital - 3.152 MBPS NA * Dedicated Digital - 6.312 MBPS NA * Dedicated Digital - 44.736 MBPS NA * Dedicated Digital - 45 MBPS or > NA TYPE I - DEDICATED ALERT TRANSPC TYPE J - DEDICATED DERIVED CHANN TYPE J - DEDICATED DERIVED CHANN CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA NA NA NA NA NA NA NA N	* Digital Data - 9.6kb/s	NA	NA
DIGITAL (1.544 MBPS)	* Digital Data - 56kb/s	NA	NA
* Dedicated Digital - 1.544 MBPS NA NA TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) NA NA * Dedicated Digital - 3.152 MBPS NA NA NA * Dedicated Digital - 6.312 MBPS NA NA NA NA * Dedicated Digital - 44.736 MBPS NA	TYPE G - DEDICATED HIGH CAPACITY		
* Dedicated Digital - 1.544 MBPS NA TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) * Dedicated Digital - 3.152 MBPS * Dedicated Digital - 6.312 MBPS NA * Dedicated Digital - 44.736 MBPS NA * Dedicated Digital - 44.736 MBPS NA * Dedicated Digital - 45 MBPS or > NA * TYPE I - DEDICATED ALERT TRANSPC TYPE J - DEDICATED DERIVED CHANN TYPE J - DEDICATED DERIVED CHANN CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA	DIGITAL (1.544 MBPS)		
TYPE H - DEDICATED HIGH CAPACITY DIGITAL (>1.544 MBPS) * Dedicated Digital - 3.152 MBPS * Dedicated Digital - 6.312 MBPS * Dedicated Digital - 44.736 MBPS * Dedicated Digital - 44.736 MBPS * NA * Dedicated Digital - 45 MBPS or > NA * TYPE I - DEDICATED ALERT TRANSPC TYPE J - DEDICATED DERIVED CHANN CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA NA NA NA NA NA NA NA			
DIGITAL (>1.544 MBPS) * Dedicated Digital - 3.152 MBPS * Dedicated Digital - 6.312 MBPS * Dedicated Digital - 6.312 MBPS * Dedicated Digital - 44.736 MBPS * Dedicated Digital - 45 MBPS or > NA * Dedicated Digital - 45 MBPS or > NA TYPE I - DEDICATED ALERT TRANSPC TYPE J - DEDICATED DERIVED CHANN CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA NA NA NA NA NA NA NA N	* Dedicated Digital - 1.544 MBPS	NA	NA
DIGITAL (>1.544 MBPS) * Dedicated Digital - 3.152 MBPS * Dedicated Digital - 6.312 MBPS * Dedicated Digital - 6.312 MBPS * Dedicated Digital - 44.736 MBPS * Dedicated Digital - 45 MBPS or > NA * Dedicated Digital - 45 MBPS or > NA TYPE I - DEDICATED ALERT TRANSPC TYPE J - DEDICATED DERIVED CHANN CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA NA NA NA NA NA NA NA N	TYPE H - DEDICATED HIGH CAPACITY		
* Dedicated Digital - 3.152 MBPS NA NA * Dedicated Digital - 6.312 MBPS NA NA * Dedicated Digital - 44.736 MBPS NA NA * Dedicated Digital - 45 MBPS NA NA NA * TYPE I - DEDICATED ALERT TRANSPC NA NA NA TYPE J - DEDICATED DERIVED CHANN NA		NA	NA
* Dedicated Digital - 6.312 MBPS NA NA * Dedicated Digital - 44.736 MBPS NA NA * Dedicated Digital - 45 MBPS or > NA NA NA TYPE I - DEDICATED ALERT TRANSPC NA NA NA TYPE J - DEDICATED DERIVED CHANN NA NA NA NA CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA			
* Dedicated Digital - 44.736 MBPS NA NA * Dedicated Digital - 45 MBPS or > NA NA TYPE I - DEDICATED ALERT TRANSPC NA NA NA TYPE J - DEDICATED DERIVED CHANN NA NA NA CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA	* Dedicated Digital - 3.152 MBPS	NA	NA
* Dedicated Digital - 45 MBPS or > NA NA TYPE I - DEDICATED ALERT TRANSPC NA NA TYPE J - DEDICATED DERIVED CHANN NA NA CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA	* Dedicated Digital - 6.312 MBPS	NA	NA
TYPE I - DEDICATED ALERT TRANSPC NA NA TYPE J - DEDICATED DERIVED CHANN NA NA CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA	* Dedicated Digital - 44.736 MBPS	NA	NA
TYPE J - DEDICATED DERIVED CHANN NA NA CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA	* Dedicated Digital - 45 MBPS or >	NA	NA
TYPE J - DEDICATED DERIVED CHANN NA NA =============================		NA	NA
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL) NA NA	TYPE J - DEDICATED DERIVED CHANN	NA	NA
ACCESS LINK (DNAL) NA NA			
· · ·		NA	NΔ
	` '		1364

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

		AVERAGE
SERVICE CATEGORY	TOTAL	INTERVAL
	ORDERS	(HOURS)
**********	****	*********
CATEGORY 1		
TYPE A - CIRCUIT SWITCHED LINE		
* Business Lines	NA	NA
* PBX	NA	NA
* CENTREX	NA	NA
* WATS	NA	NA
* Mobile	NA	NA
* Feature Group A	NA	NA
* Foreign Exchange	NA.	NA
TYPE B - CIRCUIT SWITCHED TRUNK		

* Feature Group B	NA	NA
* Feature Group D	NA	NA
* DID (Line and Trunk)	NA	NA
CATEGORY 2 - PACKET SWITCHED		
* Packet DDD Access Line	NA	NA
* Packet Synch. Access Line	NA	NA
* Packet Asynch. Access Line	NA	NA
CATEGORY 3 - TYPE A		
DEDICATED METALLIC		
NOT THE THE THE AND AND THE		
* Protection Alarm	NA NA	NA
* Protective Relaying	NA	NA
* Control Circuit	NA	NA
TYPE B - DEDICATED		
TELEGRAPH GRADE		
E2282828222222		
* Telegraph Grade 75 Baud	NA	NA
* Telegraph Grade 150 Baud	NA	NA
TYPE C - DEDICATED VOICE GRADE		

* Voice - Non-Switched Line	NA	NA
* Voice - Switched Line	NA	NA
* Voice - Switched Trunk	NA	NA
* Voice & Tone - Radio Land Line	NA	NA
* Data Low Speed	NA	NA
* Basic Data & Voice	NA	NA

MAINTENANCE ACTIVITY WITHOUT DUE DATES - AFFILIATED ESP 3rd QUARTER 2009 VERIZON WEST ONA REPORT (QTR AVG)

SERVICE CATEGORY	TOTAL	AVERAGE INTERVAL
********	ORDERS	(HOURS)
* Voice & Data - PSN Access Tie TRK	NA	NA
* Voice & Data - SSN Access	NA	NA
* Voice & Data - SSN Intermach. TRK	NA	NA
* Data Extension, Voice Grade Data	NA	NA
* Protection Relay Voice Grade	NA	NA.
* Dedicated Voice Grade -	NA	NA
Telephoto & Facsimile		
TYPE D - DEDICATED PROGRAM AUDIO		
* Program Audio 200-3500HZ	NA	NA
* Program Audio 100-5000 HZ	NA	NA
* Program Audio 50-8000 HZ	NA	NA
* Program Audio 50-15000 HZ	NA	NA
TYPE E - DEDICATED VIDEO		
* TV Channel, One Way 15kHz Audio	NA.	NA
* TV Channel, One Way 5kHz Audio	NA	NA
TYPE F - DEDICATED DIGITAL(64 kbps)		
* Digital Voice Circuit	NA	NA
* Digital Data - 2.4kb/s	NA	NA NA
* Digital Data - 4.8kb/s	NA	NA NA
* Digital Data - 9.6kb/s	NA	NA NA
* Digital Data - 56kb/s	NA	NA
TYPE G - DEDICATED HIGH CAPACITY DIGITAL (1.544 MBPS)		
* Dodinated Digital 4 544 MDDS	NA	N/A
* Dedicated Digital - 1.544 MBPS	NA	NA
TYPE H - DEDICATED HIGH CAPACITY		
DIGITAL (>1.544 MBPS)	NA NA	NA
* Dedicated Digital - 3.152 MBPS	NA	NA NA
* Dedicated Digital - 6.312 MBPS	NA	NA NA
* Dedicated Digital - 44.736 MBPS	NA	NA NA
* Dedicated Digital - 45 MBPS or >	NA	NA
TYPE I - DEDICATED ALERT TRANSPC	NA	NA
TYPE J - DEDICATED DERIVED CHANN	NA	NA
CATEGORY 4 - DEDICATED NETWORK ACCESS LINK (DNAL)	NA	NA
	,,,,	NA